

## LSI Legal Solutions Plus Importer FAQ

**Q1: Does the LSI Legal Solutions Plus Importer transfer everything from Legal Solution (LSI) onto ProDoc?**

A1: No. The LSI Importer will import all the LSI profile data (clients and cases) that corresponds to a ProDoc volume but it will not import templates nor completed forms. However, once you've imported your client and case information, all you need to do is assemble your forms as usual and the imported data will automatically be included.

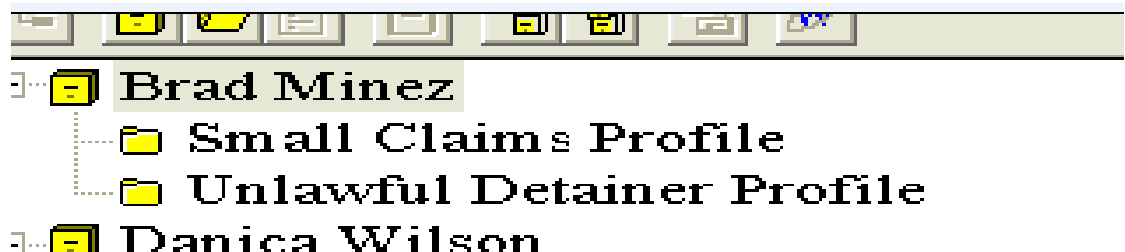
**Q2: Do I need to import all my client information and then separately import all my case information?**

A2: No. Once you select your clients to transfer, the associated cases will also be transferred.

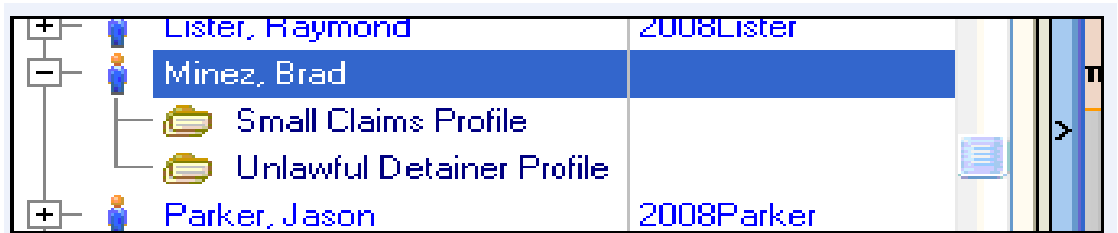
**Q3: Does the Client/Case info look different in ProDoc from LSI?**

A3: Yes. See a comparison here (hit "escape" on your keyboard when done).

This is what the client case name looks like in LSI



This is what the client case name looks like in ProDoc:



**Q4: Who should I call if I need assistance with the Importer?**

A4: Customers who need assistance with the Importer should contact ProDoc Technical Support at 1-800-759-5418 (choose the Technical Support option).

**Q5: Specifically, how will the profile data be incorporated into ProDoc?**

A5: The profile data will be saved as default answers in ProDoc. When you assemble a document, this default answer will be presented to you and you can either accept it (do nothing) or change it.

**Q6: What if my ProDoc is on a network solution? Does this Importer work the same but just off a server or will I need to do this import for each and every computer?**

A6: If you have ProDoc on a network, the network administrator (or the one person managing the network) should run the Importer one time for the entire network. No, it does not need to be run on each computer connected to that network.

**Q7: If LSI is loaded (non-networked) on each individual's workstation, will the importer need to be run on each respective computer?**

A7: Yes

**Q8: How much memory does the LSI Importer take to run?**

A8: 15 MB of ram.